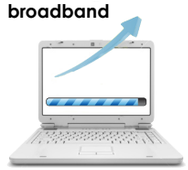
Internet services at a glance

Early 1990s — Internet use starts to take off using dial-up

1997 — CRTC requires telephone companies to give competitors access to their lines to offer **telephone services**

Late 1990s — Faster Internet over cable and telephone wires using **broadband**



2001 — Some cable companies charge independent ISPs for actual Internet use

March 2009 — Bell proposes charging independent ISPs for actual Internet use

November 2011 — CRTC approves two billing models:
- The current flat rate model
- A new capacity-based model

Early 1990s — Today

1997 — CRTC requires telephone companies give competitors access to their lines to offer **high-speed Internet services**

Late 1990s — CRTC decides not to regulate Internet services offered to consumers

1999 — CRTC requires cable companies to give independent ISPs access to their networks in order to offer competitive high-speed Internet services

2001 — Videotron begins charging consumers for actual Internet use

February 1, 2007 — Bell begins charging consumers for actual Internet use

July 2011 — The CRTC held a public hearing on how independent ISPs are charged by cable and telephone companies for the use of their networks