



Telecom Order CRTC 2005-101

Ottawa, 14 March 2005

North Frontenac Telephone Corporation Ltd.

Reference: Tariff Notice 26

Voice mail and Call Answer service

1. The Commission received an application by North Frontenac Telephone Corporation Ltd. (North Frontenac), dated 4 February 2005, to revise General Tariff section 820, Voice Mail/Call Answer Service, in order to:
 - a) increase the monthly rates for Call Answer Service for residence customers from \$4.95 to \$7.00, and for business customers from \$7.95 to \$10.00; and
 - b) introduce additional Voice Mail/Call Answer Services as follows:
 - Extension Mailbox/Sub-Mailbox Option for residential and business customers at the monthly rate of \$2.50 each;
 - Remote Notification for residence and business customers at the monthly rate of \$2.95 each;
 - Passcode Reset at a service charge of \$10.00; and
 - Call Answer Message Manager for residence and business customers at the monthly rate of \$9.95 each.
2. The Commission received no comments with respect to the application.
3. In *Regulatory framework for the small incumbent telephone companies*, Decision CRTC 2001-756, 14 December 2001 (Decision 2001-756), the Commission assigned the services in question to the fourth service basket. In that decision, the Commission determined that the fourth service basket comprises all other services (not in baskets 1, 2 and 3) offered by the small incumbent local exchange carriers, such as optional services, multi-element service categories, special facilities tariffs and competitor access tariffs. The Commission also determined that: (a) rates for these services would be permitted to increase up to an already approved rate for the same service; (b) tariff applications may be submitted at any time and should reference when and where the Commission approved the rate; and (c) for rate increases that go beyond an already approved rate, an economic study must accompany the application.

4. The Commission notes that the proposed rates are equal to or less than rates already approved for similar services provided by other companies.
5. The Commission **approves** North Frontenac's application. The revisions take effect as of the date of this Order.
6. North Frontenac is to issue revised tariff pages forthwith to reflect these changes.

Secretary General

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