



Telecom Order CRTC 2005-216

Ottawa, 1 June 2005

Bell Canada

Reference: Tariff Notice 6872

Call Control

1. The Commission received an application by Bell Canada, dated 13 May 2005, proposing revisions to General Tariff item 2165, Calling Features, to introduce Call Control.
2. Bell Canada described Call Control as a new calling feature that would provide the company's residential individual line customers with the ability to control outgoing phone calls. The feature would allow a customer to block up to 25 user-defined numbers and to block, as a category, the following types of calls: Direct Dialing (1+), International Direct Dialing (011+), 900 and 976 numbers, and Operator Services (0+/0-). Customers could create a list of up to 25 numbers that would automatically bypass a blocked category setting and could also override any blocked number with the use of a confidential user-specific password. Customers could customize their Call Control by dialing *95 on their residential line or from any Internet connection through their online profile available at <http://www.bell.ca>.
3. Bell Canada proposed a monthly rate of \$5.00 for Call Control and further proposed that the applicable service charge of \$10.00 for existing customers to deactivate/remove Toll Restriction would not apply when they subscribe to Call Control.
4. The company proposed to include Call Control in the eligible calling features currently available under General Tariff item 2221, Flex Bundles. The company also proposed to change the service description of Flex Bundles to remove the residential line component as part of the bundle to align with the price caps treatment and to reflect the definition of a bundle as per *Review of price floor safeguards for retail tariffed services and related issues*, Telecom Decision CRTC 2005-27, 29 April 2005.
5. In addition, Bell Canada proposed housekeeping changes to the proposed tariff pages.
6. The company submitted that Call Control was a new service and would be classified as a Residential Local Optional service under the current price cap framework set out in *Regulatory framework for second price cap period*, Telecom Decision CRTC 2002-34, 30 May 2002.
7. Bell Canada filed an imputation test in support of its application.
8. The Commission received no comments with respect to the application.

9. The Commission notes that Bell Canada proposed Call Control as a new service and not as a replacement for the existing call management services contained in General Tariff items 82, Toll Restriction, and 2200, Call Blocking, which provide residential customers free blocking to message toll services and 900/976 numbers, respectively. The Commission expects that the existing Toll Restriction and Call Blocking services shall continue to be made available to customers, at no charge.
10. The Commission **approves on an interim basis** Bell Canada's application. The revisions take effect two weeks from the date of this Order.

Secretary General

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