Telecom Order CRTC 2006-3

Ottawa, 4 January 2006

MTS Allstream Inc.

Reference: 8643-M59-200509929

PIC/CARE access customer handbook

- 1. The Commission received an application by MTS Allstream Inc. (MTS Allstream), dated 19 August 2005, and amended on 28 November 2005, for approval of its Primary Interexchange Carrier/Customer Account Record Exchange Access Customer Handbook (PIC/CARE handbook).
- 2. MTS Allstream's PIC/CARE handbook sets out the guidelines for the exchange of information between interexchange carriers and MTS Allstream, operating as a competitive local exchange carrier.
- 3. The Commission received no comments with respect to the application.
- 4. In July 2000, the CRTC Interconnection Steering Committee (CISC) Business Process Working Group developed a model PIC/CARE handbook (CISC model) for use by the telecommunications industry. The latest updates to the model were approved by the Commission in *CRTC Interconnection Steering Committee Consensus items*, Telecom Decision CRTC 2003-80, 26 November 2003.
- 5. The Commission finds that the PIC/CARE handbook filed by MTS Allstream is consistent with the latest version of the CISC model. It provides the necessary information with respect to PIC processing and is consistent with PIC/CARE handbooks recently approved for other companies.
- 6. Accordingly, the Commission **approves** MTS Allstream's PIC/CARE handbook.

Secretary General

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