



Telecom Order CRTC 2007-122

Ottawa, 12 April 2007

NRTC Communications

Reference: 8643-N10-200703407

PIC/CARE Access Customer Handbook

1. The Commission received an application by NRTC Communications (NRTC), dated 27 February 2007, for approval of its Primary Interexchange Carrier/Customer Account Record Exchange Access Customer Handbook (PIC/CARE handbook).
2. NRTC's PIC/CARE handbook sets out the guidelines for the exchange of information between interexchange carriers and NRTC, operating as a competitive local exchange carrier.
3. The Commission received no comments with respect to the application.
4. In July 2000, the CRTC Interconnection Steering Committee (CISC) Business Process Working Group developed a model PIC/CARE handbook (CISC model) for use by the telecommunications industry. The latest updates to the model were approved by the Commission in *CRTC Interconnection Steering Committee – Consensus items*, Telecom Decision CRTC 2003-80, 26 November 2003.
5. The Commission finds that the PIC/CARE handbook filed by NRTC is consistent with the latest version of the CISC model. It provides the necessary information with respect to PIC processing and is consistent with PIC/CARE handbooks recently approved for other companies.
6. Accordingly, the Commission **approves** NRTC's PIC/CARE handbook.

Secretary General

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