



Telecom Order CRTC 2010-380

PDF version

Ottawa, 15 June 2010

Bell Canada – Private Label Internet Service

File number: Tariff Notice 7258

1. The Commission received an application by Bell Canada, dated 13 May 2010, in which the company proposed revisions to its Special Facilities Tariff item N1(c) – Private Label Internet Service [item N1(c)], in order to extend the associated contract to 6 December 2011 and renumber the item N1(a). The company also proposed to withdraw current items N1(a) and N1(b).
2. Bell Canada proposed to retain the existing monthly rates for the extension period. The company noted that because the costs incurred to provide the service have not changed, it continues to rely on the price floor test that was initially submitted for this arrangement in Bell Canada Tariff Notice 7085. That tariff notice was approved by the Commission on final basis in Telecom Order 2008-4.
3. Bell Canada submitted that although the contract term expired on 6 December 2009, the company and the customer had only recently concluded an agreement for an extended contract period. Bell Canada indicated that, in the interim, the company had provided service to the customer at the rates, terms, and conditions specified in the expired tariff in order to facilitate the completion of negotiations, without interrupting service to the customer.
4. Bell Canada requested that the Commission ratify the rates for the period between 6 December 2009 and the tariff's proposed effective date.
5. Bell Canada also proposed to withdraw from its tariff the current items N1(a) and N1(b) pursuant to Telecom Decision 2008-22, because the associated arrangements have expired and no customers subscribe to these services.
6. The Commission finds that Bell Canada's proposal to extend the contract related to item N1(c) to 6 December 2011 and to renumber this item N1(a) are reasonable.
7. The Commission further finds that Bell Canada's proposal to withdraw current items N1(a) and N1(b) is consistent with the Commission's determinations in Telecom Decision 2008-22 regarding the withdrawal of telecommunications services.

8. Accordingly, the Commission **approves on an interim basis** Bell Canada's request to extend the contract associated with item N1(c), withdraw current items N1(a) and N1(b), and renumber item N1(c) as item N1(a), effective the date of this order. The Commission will address the ratification request, and any other issues related to the application, if necessary, in a subsequent order.

Secretary General

Related documents

- *Mandatory customer contract renewal notification and requirements for service destandardization/withdrawal*, Telecom Decision CRTC 2008-22, 6 March 2008
- Telecom Order CRTC 2008-4, 9 January 2008