



Telecom Notice of Consultation CRTC 2013-614

PDF version

Ottawa, 15 November 2013

Show cause proceeding

Northwestel Inc. – Applicable rates for 800 service origination arrangements

Deadline for submission of interventions: 31 December 2013

[Submit an intervention or view related documents]

File number: 8661-C12-201316133

The Commission directs Northwestel to show cause why the applicable rates for its 800 service origination arrangements with other carriers should not be provided pursuant to a Commission-approved tariff. The Commission also invites interested persons to comment on (a) Northwestel's submissions in relation to this show cause request, and (b) whether and how the determinations in Telecom Decision 2013-613 affect the Commission-approved 800 service origination agreements between Northwestel and certain carriers. As such, this notice should be read in conjunction with Telecom Decision 2013-613.

Introduction

1. In Telecom Decision 2013-613, released concurrently with this notice, the Commission made several determinations regarding Northwestel Inc.'s (Northwestel) 800 service origination agreements and arrangements with Primus Telecommunications Canada Inc. and Globility Communications Corporation (Globility). Specifically, the Commission determined that the rates set out in Northwestel's agreement with Globility constitute compensation for the provision of telecommunications services and must be tariffed.
2. In light of its determinations in that decision, the Commission considered that Northwestel should show cause why the applicable rates contained in the 800 service origination agreements between itself and the following carriers, which the Commission had previously approved pursuant to section 29 of the *Telecommunications Act*, should not be provided pursuant to a Commission-approved tariff:
 - each of Rogers Cable Communications Inc. and Saskatchewan Telecommunications, as approved in Telecom Order 2012-151;

- each of Navigata Communications Inc. (Navigata) and Rogers Communications Partnership (RCP), as approved in Telecom Order 2012-416; and
 - each of Bell Canada, Navigata, and RCP, as approved in Telecom Order 2012-642.
3. Therefore, the Commission hereby initiates a proceeding directing Northwestel to show cause why the applicable rates for its 800 service origination arrangements with the carriers mentioned above should not be provided pursuant to a Commission-approved tariff.
 4. In addition, the Commission invites interested persons to file interventions commenting on Northwestel's submissions regarding the show cause request. Interested persons are also invited to comment on whether the determinations in Telecom Decision 2013-613 affect the Commission-approved 800 service origination agreements noted in paragraph 2 above, and if so, how.
 5. This notice should be read in conjunction with Telecom Decision 2013-613.

Procedure

6. The *Canadian Radio-television and Telecommunications Commission Rules of Practice and Procedure* (the Rules of Procedure) apply to this proceeding. The Rules of Procedure set out, among other things, the rules for the filing, content, format, and service of interventions, replies, and requests for information; the procedure for filing confidential information and requesting its disclosure; and the conduct of the public hearing, where applicable. Accordingly, the procedure set out in this notice must be read in conjunction with the Rules of Procedure and their accompanying documents, which can be found on the Commission's website under "CRTC Rules of Practice and Procedure." For help understanding the Rules of Procedure, see the *Guidelines on the CRTC Rules of Practice and Procedure*.
7. Northwestel is made a party to this proceeding and is to file with the Commission its submissions regarding the issues set out in paragraph 2 above, by **16 December 2013**.
8. Interested persons who wish to become parties to this proceeding must file an intervention with the Commission regarding the above-noted issues by **31 December 2013**. The intervention must be filed in accordance with section 26 of the Rules of Procedure.
9. All documents required to be served on parties to the proceeding must be served using the contact information contained in the interventions.
10. Parties are permitted to coordinate, organize, and file, in a single submission, interventions by other interested persons who share their position. Information on how to file this type of submission, known as a joint supporting intervention, as well

as a template for the accompanying cover letter to be filed by parties, can be found in Telecom Information Bulletin 2011-693. The cover letter template is also available on the Commission's website at www.crtc.gc.ca, under "Public Proceedings."

11. Northwestel may file replies to interventions with the Commission by **13 January 2014**.
12. The Commission expects to publish a decision on the issues raised in this notice within four months of the close of record.
13. The Commission will not formally acknowledge submissions. It will, however, fully consider all submissions, which will form part of the public record of the proceeding, provided that the procedure for filing set out below has been followed.
14. In accordance with the Rules of Procedure, a document must be received by the Commission and all relevant parties by 5 p.m. Vancouver time (8 p.m. Ottawa time) on the date it is due. Late submissions, including those due to postal delays, will not be considered by the Commission and will not be made part of the public record. Parties are responsible for ensuring the timely delivery of their submissions and will not be notified if their submissions are received after the deadline.
15. Submissions longer than five pages should include a summary, and each paragraph of all submissions should be numbered. In addition, the line *****End of document***** should follow the last paragraph. This will help the Commission verify that the document has not been damaged during electronic transmission.
16. The Commission encourages interested persons and parties to monitor the record of this proceeding, available on the Commission's website, for additional information that they may find useful when preparing their submissions.
17. Submissions must be filed by sending them to the Secretary General of the Commission using **only one** of the following means:

by completing the

[Intervention form]

or

by mail to

CRTC, Ottawa, Ontario K1A 0N2

or

by fax to

819-994-0218

18. The Commission advises those who file and serve by electronic means to exercise caution when using email for the service of documents, as it may be difficult to establish that service has occurred.

19. Before initiating service through electronic means, parties must ensure that they will be able to satisfy the Commission, upon request, that service was completed. The sender must keep proof of the sending and the receipt of the document for 180 days after the day on which it is filed.

Important notice

20. All information provided as part of this public process, except information designated confidential, whether sent by postal mail, facsimile, email, or through the Commission's website at www.crtc.gc.ca, becomes part of a publicly accessible file and will be posted on the Commission's website. This includes personal information, such as full names, email addresses, postal/street addresses, telephone and facsimile numbers, and any other personal information provided.
21. The personal information provided will be used and may be disclosed for the purpose for which the information was obtained or compiled by the Commission, or for a use consistent with that purpose.
22. Documents received electronically or otherwise will be posted on the Commission's website in their entirety exactly as received, including any personal information contained therein, in the official language and format in which they are received. Documents not received electronically will be available in PDF format.
23. The information provided to the Commission as part of this public process is entered into an unsearchable database dedicated to this specific public process. This database is accessible only from the web page of this particular public process. As a result, a general search of the Commission's website with the help of either its search engine or a third-party search engine will not provide access to the information provided as part of this public process.

Availability of documents

24. Electronic versions of the interventions and other documents referred to in this notice are available on the Commission's website at www.crtc.gc.ca by using the file number(s) provided at the beginning of this notice or by visiting the "Public Proceedings" section of the Commission's website. The documents can be accessed by selecting "View all proceedings open for comment," then clicking on the links in the "Related Documents" column associated with this particular notice.
25. Documents are also available from Commission offices, upon request, during normal business hours.

Commission offices

Toll-free telephone: 1-877-249-2782
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Secretary General

Related documents

- *Northwestel Inc. – 800 service origination agreements and arrangements*, Telecom Decision CRTC 2013-613, 15 November 2013
- *Northwestel Inc. – Interconnection and Service Agreements*, Telecom Order CRTC 2012-642, 23 November 2012
- Telecom Order CRTC 2012-416, 31 July 2012
- *Northwestel Inc. – Interconnection and Service Agreements*, Telecom Order CRTC 2012-151, 14 March 2012
- *Filing of joint supporting interventions*, Telecom Information Bulletin CRTC 2011-693, 8 November 2011