

January 29, 2008

Mr. Leonard Katz
Executive Director
Telecommunications
Canadian Radio-television and
Telecommunications Commission
Ottawa, Ontario
K1A 0N2

Dear Mr. Katz:

Re: Fulfillment of Competitive Local Exchange Obligations

Pursuant to the entry procedures established in Telecom Decision CRTC 97-8, *Local Competition* (Decision 97-8), and the Commission's requirement in paragraph 344 of Telecom Decision CRTC 2005-28, *Regulatory framework for voice communication services using Internet Protocol* (Decision 2005-28), Source Cable Limited (Source Cable) hereby informs the Commission that it will soon meet all of the obligations of a competitive local exchange carrier in the Hamilton exchange.

Source Cable, as a non-dominant Canadian carrier offering VoIP services through Bell Canada, and having less than 10,000 local exchange service telecommunications subscribers, hereby attests that it understands and will conform to the CLEC obligations required by the Commission in Decision 97-8 and the subsequent rulings including the relief for small-CLECs provided in Decision 2006-58.

Source Cable deems the interconnection trunks and common channel signaling links provided through its underlying LEC Bell Canada to be its facilities for purposes of providing local exchange services and meeting obligations of a CLEC within the Hamilton local interconnection region (LIR).

Source Cable specifically relies on Bell Canada for:

- Local interconnection tariffs for local exchange carriers (LECs), interexchange carriers (IXCs) and wireless service providers (WSPs);
- Executed and filed interconnection agreements between Bell Canada and various carriers with which Bell Canada exchanges traffic;
- A point of interconnection (POI) as a gateway for the purposes of interconnecting to other local exchange carriers (LECs) operating in the Hamilton LIR.
- Participation in the Canadian Numbering Consortium Inc and the Canadian LNP Consortium Inc.

Furthermore, Source Cable understands and will conform to the following obligations as set out in Decision 97-8 and amended in Decision 2006-58:

- Source Cable will ensure that the end-users can execute outbound local number portability (LNP) consistent with paragraph 113 of Decision 2006-58 and pursuant to paragraph 282 of Decision 97-8.
- Source Cable will file intercarrier tariffs for the provision of subscriber listings to LECs that contain rates capped at the rates approved for ILECs pursuant to paragraph 227 of Decision 97-8.
- Source Cable will utilize Bell Canada facilities to provide 9-1-1 service in compliance with paragraph 52 of Telecom Decision CRTC 2005-21, *Emergency service obligations for local VoIP service providers* and Telecom Decision CRTC 2005-61, *Follow-up to Emergency service obligations for local VoIP service providers, Decision 2005-21 - Customer notification requirements*.
- Source Cable will utilize Bell Canada facilities to provide message relay service (MRS).
- Source Cable will satisfy all existing and future regulatory requirements designed to protect customer privacy including:
 - Delivery of the privacy indicator when invoked by an end customer;
 - Provision of automated universal per-call blocking of calling line identification;
 - Provision of per line call display blocking to qualified end customers;
 - Disallowance of Call Return to a blocked number;

- Enforcement of the Commission's restrictions on Automatic Dialling-Announcing Devices, Automatic Dialling Devices, and unsolicited facsimiles applicable in Bell Canada's territory; and
 - Provision of universal Call Trace.
- Source Cable will abide by Commission rules regarding confidentiality of customer information established in Telecom Decision CRTC 86-7, *Review of the General Regulations of the Federally Regulated Terrestrial Telecommunications Common Carriers*, as amended by Telecom Order CRTC 86-593, Telecom Decision CRTC 2003-33, *Confidentiality provisions of Canadian carriers*, as amended by Telecom Decision CRTC 2003-33-1, Telecom Decision CRTC 2005-15, *Part VII application to revise Article 11 of the Terms of Service*, and as modified from time to time.
 - Source Cable has made serving area maps available upon request at its business offices.
 - Source Cable will provide the following information to consumers, upon request:
 - Local calling area boundaries;
 - Details of all service options, with applicable prices;
 - Details of all potentially applicable service charges;
 - Policy on access to enhanced service providers;
 - Available special needs services; and
 - Information respecting privacy, including the company's responsibilities with regard to protecting the confidentiality of customer records.
 - Source Cable will provide the following information to customers, prior to contracting service:
 - Billing frequency and payment policy;
 - Disconnection policy;
 - Security deposit policy;
 - Policy on directories;
 - The name and address of the company providing service to the customer;
 - A toll-free telephone number from which the customer can obtain further information or lodge a complaint;
 - Billing date;
 - Due date for payment;
 - Interest rate applicable to late payments;
 - 9-1-1 service and MRS information, including customer charges, if any;

- Information on company obligations with regard to customer safety and privacy protection.
- Source Cable will meet obligations with regard to provision of billing information and billing inserts in alternative formats.
- Source Cable will participate in the National Contribution Fund in accordance with Decision CRTC 2000-745, *Changes to the contribution regime*.
- Source Cable will become a shareholder of the Canadian Portable Contribution Consortium Inc.

Source Cable provides the Commission with the relevant customer information identified in paragraph 291 of Dec 97-8 in Attachment 1: Serving Area Maps and Local Calling Boundaries. Service Terms and Conditions are found online at <http://www.sourcecable.ca/page.php?PageID=52> and customer information identified in paragraph 292 is available upon request.

A copy of this letter, including Attachment 1, is being served on all other LECs and parties listed as proposed CLECs that are or propose to begin providing service in the exchanges identified above where Source Cable is providing service.

Sincerely,



J. Daniel Campbell
President
Source Cable Limited

/cc

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LOCAL CALLING AND SERVICE AREA
HAMILTON, ONTARIO

