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**Ken Engelhart**

Vice President - Regulatory

May 28, 2007

Via e-pass

Mr. Robert A. Morin  
Secretary General  
Canadian Radio-television and  
Telecommunications Commission  
Ottawa, ON K1A 0N2

Dear Mr. Morin:

**Re: Competition Related Quality of Service Indicators – TELUS Report for 1st Quarter 2007**

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By letter dated February 17, 2007 the Commission advised that:

*The Commission intends to deal with local exchange forbearance applications on an expedited basis. As a result, if a competitor considers that there are any inconsistencies between the numbers submitted by the ILECs in their quarterly CQoS reports and the level of activity ordered by a competitor, the Commission expects that the competitor would inform the Commission of these within 10 business days of receiving the information from the ILEC, so that these inconsistencies could be resolved in a timely manner.*

TELUS filed its First Quarter 2007 Competition Related Quality of Service results with the Commission by letter dated May 1 2007 with a copy to Rogers Communications Inc. Rogers was unable to complete its internal evaluation of the report within the 10 business days specified in the Commission's letter as a result of the need to devote regulatory resources to the interrogatory response phase of the on-going Public Notice 2006-14 proceeding. Rogers' review of TELUS' report shows that two indicators shown as met for Rogers by TELUS were actually missed.

The Table below indicates the material indicators, how they were scored on TELUS' report and what Rogers' internal data indicate.

**Table 1 – TELUS QoS Report vs. Rogers Actual**

<b>Indicator</b>	<b>TELUS Report</b>	<b>Rogers Data</b>
<b>1.8 - New Unbundled Type A/B Loop Order Service Intervals Met</b>		
January 07	97%	73.5%
February 07	95%	84.9%
<b>1.12 -Local Service Request, Confirmed Due Dates Met</b>		
January 07	98%	83.7%

Yours very truly,



Kenneth G. Engelhart  
Vice President - Regulatory

Copy: TELUS  
Cogeco Cable Canada Inc.  
Globility Communications Corp.  
MTS Allstream Inc.  
Primus Telecommunications Canada Inc.  
Shaw Communications Inc.

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