



Telecom Decision CRTC 2013-545

PDF version

Ottawa, 9 October 2013

People's Tel Limited Partnership – Implementation of wireless number portability for Execulink Telecom Inc.

File number: 8620-E25-201308726

In this decision, the Commission approves People's Tel's plan for the implementation of wireless number portability in the exchange of Forest, Ontario.

Introduction

1. The Commission received a wireless number portability (WNP) implementation plan, dated 28 May 2013, from People's Tel Limited Partnership (People's Tel). The plan was filed in response to a formal signed expression of interest from Execulink Telecom Inc. (Execulink), which confirmed its interest in obtaining WNP in the exchange of Forest, Ontario, where People's Tel is the incumbent local exchange carrier (ILEC).
2. The Commission received an intervention from Execulink. The public record of this proceeding, which closed on 15 July 2013, is available on the Commission's website at www.crtc.gc.ca under "Public Proceedings" or by using the file number provided above.

Background

3. WNP enables wireless customers to keep the same telephone number when changing service providers and is an integral component of successful retail competition.
4. In Telecom Decision 2008-122, the Commission, among other things, set out the framework for WNP implementation in the territories of the small ILECs. That decision included directives that the small ILECs must follow when submitting their implementation plans.
5. The Commission reviewed this framework and determined, in Telecom Regulatory Policy 2011-291, that WNP and local competition would continue to be introduced in the territories of the small ILECs based on the existing frameworks, subject to the modifications set out in that decision.¹

¹ In that decision, the Commission established certain measures to help mitigate the financial impact on small ILECs of implementing local competition and WNP. In particular, the Commission determined that the number portability start-up costs, including local number portability and WNP, of the small ILECs serving 3,000 or fewer total residential and business network access services (NAS), including the NAS of all their affiliates and/or their parent company, are to be reimbursed by the new entrant(s) over a period of three years.

6. In Telecom Regulatory Policy 2012-24, the Commission determined that implementation of WNP in a small ILEC's territory is to be conditional on the wireless carrier directly interconnecting with the small ILEC, unless otherwise negotiated.

Should the Commission approve People's Tel's WNP implementation plan?

7. In its implementation plan, People's Tel indicated that it would implement WNP within 40 to 50 business days following Commission approval of the plan. People's Tel noted that it is already interconnected with Execulink in the Forest exchange and that local number portability is in place between the two companies. People's Tel is not seeking to recover any costs associated with WNP implementation.
8. Execulink submitted that it found People's Tel's WNP implementation plan acceptable.
9. The Commission considers that People's Tel's proposed WNP implementation plan, including the proposed timelines, is reasonable and meets the criteria set out in Telecom Decision 2008-122, as modified in Telecom Regulatory Policies 2011-291 and 2012-24.
10. The Commission notes that WNP implementation by People's Tel in the exchange of Forest, Ontario, will enable wireless customers in that exchange, within a reasonable time period following approval of the company's implementation plan, to retain their telephone numbers if they decide to switch service providers. The Commission considers that this ability will lead to greater choice for these customers, as they will have the opportunity to benefit from choosing among the services, options, and prices offered by different service providers. Accordingly, the Commission considers that approval of the WNP implementation plan would be consistent with the Policy Direction² and would advance the policy objectives set out in paragraphs 7(b), (f), and (h) of the *Telecommunications Act*.³
11. In light of the above, the Commission **approves** People's Tel's proposed WNP implementation plan.

Secretary General

Related documents

- *Network interconnection for voice services*, Telecom Regulatory Policy CRTC 2012-24, 19 January 2012

² *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives*, P.C. 2006-1534, 14 December 2006

³ These objectives are the following: 7(b) to render reliable and affordable telecommunications services of high quality accessible to Canadians in both urban and rural areas in all regions of Canada; 7(f) to foster increased reliance on market forces for the provision of telecommunications services and to ensure that regulation, where required, is efficient and effective; and 7(h) to respond to the economic and social requirements of users of telecommunications services.

- *Obligation to serve and other matters*, Telecom Regulatory Policy CRTC 2011-291, 3 May 2011, as amended by Telecom Regulatory Policy CRTC 2011-291-1, 12 May 2011
- *Regulatory framework for the implementation of wireless number portability within the serving territories of the small incumbent local exchange carriers*, Telecom Decision CRTC 2008-122, 18 December 2008