



## Telecom Order CRTC 2020-251

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Reference: 2020-217

Ottawa, 10 August 2020

### Northwestel Inc. – Final approval of a tariff application

1. The Commission **approves on a final basis** the following tariff application:

Applicant	Tariff Notice and description	Date of application	Effective date
Northwestel Inc.	TN 1088 Private Wire Services Tariff – Revisions to Digital Private Line North Customer Discount Plan	26 June 2020	13 July 2020

2. The Commission received no interventions with respect to the application.
3. In accordance with subparagraph 1(b)(i) of the 2006 Policy Direction,<sup>1</sup> the Commission considers that the approval of this application will advance the policy objective set out in paragraph 7(f) of the *Telecommunications Act*.<sup>2</sup>
4. In accordance with the 2019 Policy Direction,<sup>3</sup> the Commission considers that this order, which is based on a complete record, can promote competition, affordability, consumer interests, and innovation. Specifically, the final approval of this application will promote (i) consumer interests through the introduction of contract termination waiver clauses for consumers who terminate their contract and then contract for another of the company's services, and (ii) innovation because it ensures that consumers will have access to high-quality telecommunications services as a result of the new contract termination waiver clauses.
5. Revised tariff pages are to be issued within 10 calendar days of the date of this order. Revised tariff pages can be submitted to the Commission without a description page or a request for approval; a tariff application is not required.

Secretary General

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<sup>1</sup> *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives*, SOR/2006-355, 14 December 2006

<sup>2</sup> The cited policy objective is: 7(f) to foster increased reliance on market forces for the provision of telecommunications services and to ensure that regulation, where required, is efficient and effective.

<sup>3</sup> *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives to Promote Competition, Affordability, Consumer Interests and Innovation*, SOR/2019-227, 17 June 2019