



Telecom Order CRTC 2020-351

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Reference: 2020-318

Ottawa, 9 October, 2020

Bell Canada – Final approval of a tariff application

1. The Commission **approves on a final basis** the following tariff application:

Applicant	Tariff Notice and description	Date of application	Effective date
Bell Canada	TN 7619 General Tariff and Access Services Tariff – Revisions to relay services	21 August 2020	21 September 2020

2. The Commission received no interventions with respect to the application.
3. In accordance with subparagraph 1(b)(i) of the 2006 Policy Direction,¹ the Commission considers that the approval of this application will advance the policy objective set out in paragraph 7(f) of the *Telecommunications Act*.²
4. In accordance with the 2019 Policy Direction,³ the Commission considers that this order, which is based on a complete record, can promote competition, affordability, consumer interests, and innovation. Specifically, the final approval of this application will promote (i) consumer interests, since it will increase access to text-based message relay services on mobile devices and reflect the Commission's directives in Telecom Regulatory Policy 2018-466⁴ regarding the regulatory framework for such services; and (ii) innovation, since it will ensure that consumers have access to high-quality telecommunications services that meet their needs.

¹ *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives*, SOR/2006-355, 14 December 2006

² The cited policy objective is: 7(f) to foster increased reliance on market forces for the provision of telecommunications services and to ensure that regulation, where required, is efficient and effective.

³ *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives to Promote Competition, Affordability, Consumer Interests and Innovation*, SOR/2019-227, 17 June 2019

⁴ *Review of the regulatory framework for text-based message relay services*, Telecom Regulatory Policy CRTC 2018-466, 14 December 2018

5. Revised tariff pages are to be issued within 10 calendar days of the date of this order.
Revised tariff pages can be submitted to the Commission without a description page or a request for approval; a tariff application is not required.

Secretary General