



Telecom Order CRTC 2021-154

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Reference: 2021-94

Ottawa, 3 May 2021

Bell Canada – Final approval of a tariff application

1. The Commission **approves on a final basis** the following tariff application:

Applicant	Tariff Notice and description	Date of application	Effective date
Bell Canada	TN 7629 General Tariff – Extension of Suspension of Service Promotion	8 February 2021	24 February 2021

2. The Commission received no interventions with respect to the application.
3. In accordance with subparagraph 1(b)(i) of the 2006 Policy Direction,¹ the Commission considers that the approval of this application will advance the policy objective set out in paragraph 7(b) of the *Telecommunications Act*.²
4. In accordance with the 2019 Policy Direction,³ the Commission considers that this order, which is based on a complete record, can promote competition, affordability, consumer interests, and innovation. Specifically, the final approval of this application will promote consumers interests, because it will enable (i) customers who own a second or seasonal home and (ii) customers who have been hospitalized as a result of COVID-19 to benefit from suspending their service for a limited duration due to the ongoing COVID-19 pandemic.
5. Revised tariff pages are to be issued within 10 calendar days of the date of this order. Revised tariff pages can be submitted to the Commission without a description page or a request for approval; a tariff application is not required.

Secretary General

¹ *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives*, SOR/2006-355, 14 December 2006

² The cited policy objective is: 7(b) to render reliable and affordable telecommunications services accessible in both urban and rural areas in all regions of Canada.

³ *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives to Promote Competition, Affordability, Consumer Interests and Innovation*, SOR/2019-227, 17 June 2019