



Telecom Order CRTC 2021-86

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Ottawa, 22 February 2021

TELUS Communications Inc. – Approval of a tariff application

1. The Commission **approves** the following tariff application:

Applicant	Tariff Notice and description	Date of application	Effective date
TELUS Communications Inc.	TN 558 General Tariff – Withdrawal of Operator-Assisted Call Display Blocking Service	23 November 2020	28 February 2021

2. The Commission received no interventions with respect to the application.
3. In accordance with subparagraph 1(b)(i) of the 2006 Policy Direction,¹ the Commission considers that the approval of this application will advance the policy objective set out in paragraph 7(h) of the *Telecommunications Act*.²
4. In accordance with the 2019 Policy Direction,³ the Commission considers that this order, which is based on a complete record, can promote competition, affordability, consumer interests, and innovation. Specifically, the approval of this application will promote affordability and consumer interests, because it will (i) allow for the withdrawal of outdated technologies; and (ii) ensure that customers have access to high-quality telecommunications services.
5. Revised tariff pages are to be issued within 10 calendar days of the date of this order. Revised tariff pages can be submitted to the Commission without a description page or a request for approval; a tariff application is not required.

Secretary General

¹ *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives*, SOR/2006-355, 14 December 2006

² The cited policy objective is: 7(h) to respond to the economic and social requirements of users of telecommunications services.

³ *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives to Promote Competition, Affordability, Consumer Interests and Innovation*, SOR/2019-227, 17 June 2019