



Telecom Order CRTC 2022-72

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Reference: 2022-42

Ottawa, 22 March 2022

TELUS Communications Inc. – Final approval of a tariff application

1. The Commission **approves on a final basis** the following tariff application:

Applicant	Tariff Notice and description	Date of application	Effective date
TELUS Communications Inc.	TN 645 General Tariff – Introduction of Call Control	11 February 2022	25 February 2022

2. The Commission received no interventions with respect to the application.
3. In accordance with subparagraph 1(b)(i) of the 2006 Policy Direction,¹ the Commission considers that the approval of this application will advance the policy objective set out in paragraph 7(a) of the *Telecommunications Act*.²
4. In accordance with the 2019 Policy Direction,³ the Commission considers that this order, which is based on a complete record, can promote competition, affordability, consumer interests, and innovation. Specifically, the final approval of this application will promote consumer interests and innovation, since it will (i) help ensure the implementation of a service that allows for the filtering of nuisance calls while not inadvertently causing legitimate customer calls to be blocked, and (ii) ensure that consumers will continue to have access to high-quality telecommunications services as a result of this service revision.
5. Revised tariff pages are to be issued within 10 calendar days of the date of this order. Revised tariff pages can be submitted to the Commission without a description page or a request for approval; a tariff application is not required.

¹ *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives*, SOR/2006-355, 14 December 2006

² The cited policy objective is: 7(a) to facilitate the orderly development throughout Canada of a telecommunications system that serves to safeguard, enrich and strengthen the social and economic fabric of Canada and its regions.

³ *Order Issuing a Direction to the CRTC on Implementing the Canadian Telecommunications Policy Objectives to Promote Competition, Affordability, Consumer Interests and Innovation*, SOR/2019-227, 17 June 2019

Secretary General